## Arboricultural Association Minutes of the Trustees Meeting Held on Thursday 19<sup>th</sup> November 2015 at The Friends House, 173 Euston Road, London, NW1 2BJ

Present: Jago Keen (JK) Chair Jon Heuch (JH)

Keith Sacre (KS) Vice Chair

Laurence Vine-Chatterton (LVC) Treasurer

Alan Parker (AP)

Jim Quaife (JQ)

Ged M Collins (GC)

Alastair Durkin (AD)

Robin Jackson (RJ)

Alan Parker (AP)

Jim Quaife (JQ)

Mike Sankus (MS)

Lisa Sanderson (LS)

Peter Wharton (PW)

Staff: Karen Martin (KM) Chief Executive Officer

Sally Wakefield (SW) Minutes Chris Martin (CM) Items 6 and 7

**Apologies:** Jonathan Cocking (JC), Simon Holmes (SH)

	ACTION
Apologies for Absence	
As above.	
Signing of attendance sheet and declarations of interest	
Signed by all relevant parties. No conflict of interest identified.	
Minutes of Board Meeting held on the 9 <sup>th</sup> July 2015	
The minutes were approved as a correct record.	
Actions outstanding as follows	
Northern Branch, proposed east/west split was not going to go ahead.	
It was reported that a form is being completed in order to reclaim the money from the frozen bank account.	LVC
All actions were completed other than:	
<ul> <li>VAT implications apply if The Malthouse property was sold. form to be completed.</li> </ul>	LVC
<ul> <li>ARB magazine articles. Tree ID. MH proposed to meet with Jerry Dicker to identify what could be produced.</li> </ul>	
<ul> <li>It was proposed that an Award be made in memory of Bill Kew- Winder.</li> </ul>	
Minutes of Board Meeting held on the 21 <sup>st</sup> September 2015  The minutes were approved as a correct record following one change <sup>1</sup>	SW
Budget and Business Plan proposal for 2016	
	As above.  Signing of attendance sheet and declarations of interest Signed by all relevant parties. No conflict of interest identified.  Minutes of Board Meeting held on the 9 <sup>th</sup> July 2015 The minutes were approved as a correct record.  Actions outstanding as follows  • Northern Branch, proposed east/west split was not going to go ahead.  • It was reported that a form is being completed in order to reclaim the money from the frozen bank account.  • All actions were completed other than:  • VAT implications apply if The Malthouse property was sold. form to be completed.  • ARB magazine articles. Tree ID. MH proposed to meet with Jerry Dicker to identify what could be produced.  • It was proposed that an Award be made in memory of Bill Kew-Winder.  Minutes of Board Meeting held on the 21 <sup>st</sup> September 2015 The minutes were approved as a correct record following one change 1

<sup>&</sup>lt;sup>1</sup> The revised minutes were circulated to the Trustees 8<sup>TH</sup> December 2015

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	Budget proposal					
	It was explained that de	preciation ha	s risen significa	ntly in 2016 fro	m £8733 to	
	£31,000 partly due to th	ne new systen	n. There is still h	nowever a proje	ected	
	surplus of £56,814 for t	he year <sup>2</sup>				
4b	2015 predicted perform	nance				
	Unaudited figures show a projected surplus of £75,202 (LESS Simplicity see					
	item 4 above). Whilst performance is above that budgeted there has been a					
	degree of variance acro	•	ines with Confe	rence and the S	Show	
	performing particularly	well.				
4c	2016 proposed draft w	orking Budget	<u> </u>			
	The budget in progress					
	A small membership			to take into acc	ount	
	current reserves an	d increasing o	verheads. Follo	owing a discuss	ion on the	
	cost of student mer	nbership, incl	uding free men	nbership, it was	agreed	
	that it should be red	duced to £10	and extended a	s proposed to a	apprentices	KM
	if feasible It was re	commended	that we inform	members of th	e	
	improvements in se	rvices <sup>3</sup> when	we notify them	of the revised		
	membership fees.					
	The proposed changes in subscription rates below were agreed by the Trustees.					
I	Trustees.			w were agreed	by the	
	Trustees.		1	r were agreed	by the	
	Grade	2014	2015	2016	by the	
		2014	2015	<u> </u>	by the	
	Grade			2016	by the	
	<b>Grade</b> Student	29.00	30.00	2016	by the	
	Grade Student Ordinary	29.00	30.00 60.00	2016 10 60	by the	
	Grade Student Ordinary Associate	29.00 58.00 125.00	30.00 60.00 129.00	2016 10 60 130.00	by the	
	Grade Student Ordinary Associate Technician	29.00 58.00 125.00 148.00	30.00 60.00 129.00 153.00	2016 10 60 130.00 155.00	by the	
	Grade Student Ordinary Associate Technician Professional	29.00 58.00 125.00 148.00	30.00 60.00 129.00 153.00	2016 10 60 130.00 155.00	by the	
	Grade  Student  Ordinary  Associate  Technician  Professional  Professional Retired	29.00 58.00 125.00 148.00 166.00	30.00 60.00 129.00 153.00 171.00	2016 10 60 130.00 155.00		

<sup>2</sup> Final s/w cost of £28,200 plus some web design costs will be incurred in 2016 re oomi which will be capitalised. These will affect the cash flow but not the P&L

<sup>&</sup>lt;sup>3</sup> Primarily linked to the new web

- The cost of credit card charges was raised. The meeting was informed that
  with the introduction of Oomi there will be an increase in direct debit and
  BACS payments and associated bank charges. We may need to review
  making a small charge for credit card payments in the future
- The question of making financial contributions to other projects and organisations was considered and it was agreed that an amount of £5K should be put in the budget to be used at the discretion of the CEO.

ΚM

## 4d Business Plan 2016

The main points were highlighted and after discussion the Board approved the focus proposed

- Financial The objective to continue to build financial stability and an operating surplus for future investment remains key. It is expected that with the introduction of Oomi that membership will be increased and attrition reduced from 2017.
- 2. Profile and engagement To raise the profile of the AA and arboriculture through greater
  - a. Engagement with
    - i. The Public
    - ii. Allied industries
    - iii. Tree Officers
    - iv. Membership groups
    - v. Governmental bodies
  - b. Attendance on influencing bodies and Speaker platforms
  - Committees and Working Parties to support all projects. M&C to support increased engagement with the public and UK Tree
     Officers. HQ to identify through the year plans and projects to engage with respective groups
  - It was suggested that if it is possible to capture data in respect of the industry eg people employed etc this would help re profile and promoting the AA and its charitable objectives
- 3. Biosecurity it was agreed that a separate Task Force be constituted under the Chair of Keith Sacre with Lisa Sanderson and Jon Heuch. Should any other Trustees wish to be involved expressions of interest to be obtained
- Oomi there will be greater, as yet unknown, opportunities following the introduction of Oomi and these should be incorporated in to the business plan.

ΚM

- Karen Martin and Sally Wakefield left the room whilst the Board discussed Staff pay and benefits
- The Board supported the proposal on staff overheads including pay for the Head Office team.

	The 2016 proposed budget and business plan was voted on and	
	unanimously accepted subject to changes as stated above.	
5	The Logo	
	• CM presented the new logo and summarised the process taken to arrive at the final design.	
	There was a discussion on the new logo and its use on vans; the shield design was particularly well received.	
	<ul> <li>The new logo will be launched if possible with the new website on the 14<sup>th</sup> December.</li> </ul>	
	<ul> <li>We have written to ACs and RCs to inform them that the Board are considering the new logo.</li> </ul>	
	<ul> <li>An e-bulletin will be sent to members shortly advising them of the new logo and website.</li> </ul>	CM / KM
<u> </u>	Simplicity Update and Web	
	Project Simplicity	
	<ul> <li>KM briefly outlined the paper and expressed her thanks to AP for his contribution to the project.</li> </ul>	
	<ul> <li>It was noted that the old system Netsuite is 8 years old and no longer meets the needs of the Association albeit the Association will retain the Netsuite Finance module.</li> </ul>	
	• The project is currently on target to go live w/c 14 <sup>th</sup> December.	
	<ul> <li>Project costs are, and will remain, on budget utilising the £10K contingency fund.</li> </ul>	
	<ul> <li>Staff training is complete, user testing is in progress with web testing still to take place.</li> </ul>	
	<ul> <li>All data has been migrated from Netsuite, however 6 web links will not be delivered on go-live date but during January and February - this will not impact users.</li> </ul>	
	• It was noted that next year we will focus on the operational running of the system and how we make it work best. Trustees noted the need to evaluate and maximise its value.	KM
	<ul> <li>Centrepoint, the system provider have been supportive throughout the process.</li> </ul>	
	The Trustees expressed their thanks to all involved.	
	Web	
	Chris Martin presented a slideshow showing the new website and some of its functionality which is planned to go live w/c the 14 <sup>th</sup> December as the front end of the new CRM system.	
	<ul> <li>New functions will include protected areas for Trustees and members.</li> <li>New tools will provide a better service particularly to members.</li> </ul>	

<sup>&</sup>lt;sup>4</sup> To be built in Q1 2016

	After renewal members will receive membership cards with their unique	
	membership number to aid access to the members own area of the site; if	
	these are lost they will be replaced with an electronic card.	
	<ul> <li>Conference and training can all be booked on-line.</li> </ul>	
	A point was raised about the sharing of papers between Trustees and it	
	was agreed that this could be facilitated via the Trustees area on the site.	
	Reference to the new website has been made in the winter ArbMag and	
	we will be writing to members with their renewal letters including the	
	revised logo.	
	The Trustees liked the look of the new website.	
7	CEO Report	
	The main points were highlighted and discussed. KM clarified that the	
	APPGHG event at Capel Manor had been postponed.	
	• It was noted that the RC lead assessor has resigned wef April 2016 and as	SW
	yet no interest has been expressed. To be added to risk register.	
8	Committee Reports	
	No actions arising from the reports.	
9	External Liaison	
	Feedback was requested from events that Trustees have attended and to	
	advise SW of any future events planned.	All
	Request to promote R2 at Barchams Seminar.	JB
	Events since the last Board:	
	<ul> <li>National Forestry Forum – JH</li> </ul>	
	<ul> <li>House of Lords – Biosecurity – KS</li> </ul>	
	<ul> <li>Forestry Commission – Urban Tree Health Event – JK</li> </ul>	
	<ul><li>Linnian Society – Ash Dieback – MS</li></ul>	
	o TDAG - KM	
10	Risk Register	
	It was agreed to remove two Items: Chair/Vice Chair vacancies and Appeal	SW
	Review C016. An item on the Lead Assessor vacancy will be added.	
11	Any other business	
	Biosecurity. It was agreed to set up a taskforce to take this forward as	KS
	part of the Business plan.	
	MS clarified the recent changes to the Memorandum and Articles of	
	Association.	
	There is a requirement to look at advertising and sponsorship policy.	KM to
	There is a requirement to look at davertising and sponsorship policy.	share with
		Board
	Directors' interests. A discussion on what should and shouldn't be	
	included. It was agreed that the Training Tree should be added for JK.	SW
	• C019. The complainant has requested a review of the Panel's decision. It	
	was agreed that a panel of 2 board members will be formed to review the	KM
	matter <sup>5</sup> in line with previous practice.	
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<sup>&</sup>lt;sup>5</sup> At this point a Trustee declared a conflict of interest. The Chair however stated it unnecessary to leave the room as the case would not be discussed merely the principle of how it would be reviewed.

	The annual Audit commences on 7 <sup>th</sup> March 2016 for one week.	
	To note Evote 32 - AC and RC scheme fees.	
	Using an Evote on 2nd November the Board approved an increase of	
	the AC and RC annual scheme management fees for 2016.	
	It was agreed to collate taskforces for specific projects by involving	
	members who have the appropriate expertise. These taskforces would	KM
	report to the Chair of the appropriate committee and would/ could	
	replace the AWG and CWG. The CEO to work with the respective Chairs.	
12	Dates of 2016 Meetings	
	Thursday 18 <sup>th</sup> February	
	Thursday 5 <sup>th</sup> May	
	Thursday 28 <sup>th</sup> July	
	Monday 5 <sup>th</sup> September (evening - at Conference)	
	Thursday 17 <sup>th</sup> November	